#### Legal Assistance AAA Self-Assessment Tool

#### I. AREA AGENCY ON AGING INFORMATION

legion:	
AA Name:	
.O.G. Executive Dir.:	
AA Director:	
ame of Person to Contact if Quest	ions about this Self-Assessment Tool:
. INFO OF PERSON COMPL	ETING THE SELF-ASSESSMENT TOOL
I. INFO OF PERSON COMPL Signature:	_
I. INFO OF PERSON COMPL Signature:	ETING THE SELF-ASSESSMENT TOOL

Kathryn Lanier, Section Chief

Phone: 919-855-3429 Email: Kathryn.Lanier@dhhs.nc.gov

Misty L. Piekaar-McWilliams, Legal Services Developer

Phone: 919-855-4980 Email: misty.piekaar@dhhs.nc.gov

Jennifer Powell, Lead Monitor

Phone: 919-855-3448 Email: jennifer.a.powell@dhhs.nc.gov

# IV. LEGAL ASSISTANCE PROVIDER INFORMATION

A. Provide the following	g information for the region y	ou serve:	
Legal Service Provide Contact Person: Phone # for Contact F Email Address for Con	Person:		
Complete the followin	g about the listed legal servi	ce provider above:	
Counties Served:	Funding per County	Unit Rate	Last Monitored Date
ex: Durham	\$14,148.23	\$50.00/hour	3/8/2018
	ace to list each legal service provi		
reimbursement system	egion has a legal service pro , ARMS, shows zero claims l9, please explain below.		~ ·
D. Does your legal serv	rice provider respond to requ		a timely fashion?
If yes, explain: *Note-This question is	aw the legal service provider asking about new types of sand is greater than funding i	services not already of	offered by the legal service

F. Is the AAA notified if an attorney who offers services under Title III-B funding is reprimanded, barred or censured by the appropriate State Bar?
ANSWER:
G. Is the AAA aware of the legal service provider's policies regarding client conflicts of interest?
ANSWER:
V. LEGAL ASSISTANCE SERVICES
A. Number of Persons 60/60+ Served
1. How many unduplicated persons 60/60+ received legal assistance funding by the Title III-B program during the fiscal year starting July 1, 2018, and ending June 30, 2019, in your region?  ANSWER:
B. Units of Service
1. How many units of service were provided during the fiscal year starting July 1, 2018, and ending June 30, 2019?
ANSWER:
Explain your AAA's process for verifying units of service when monitoring?
a. What documents do you review to verify units of service?
a. What documents do you review to verify units of service?  b. How does the AAA monitor and legal service provider preserve attorney/client privilege while also verifying units of service?

3. Do y	ou or your provider limit the number of units per client?	
	a. If yes:	
	How?	
	Why?	
1 Can	the legal service provider bill for travel time? Y/N:	
4. Call	a. If yes, upon what terms and conditions:	
5. Can	the legal service provider bill for outreach/educational activities? Y/N: a. If yes, upon what terms and conditions:	
C Outo		
C. Outr	eacn	
1. Do yo	our legal service providers conduct presentations or seminars? Y/N:	
	If yes, do you require the providers to supply you with an outreach plan for the scheduled events and agenda information? Please explain or attach the scheduled explaining.	

a. If the legal service provider(s) conduct(s) presentations or seminars, please provide a of topics given, to what type of audience, and general date for each presentation. A scheducan be attached in lieu of explaining.	
D. Funding	
How much funding did the AAA allocate for legal assistance in your region for the fiscal yestarting July 1, 2018, and ending June 30, 2019?  ANSWER:	•
2. Was the amount allocated to legal services at least two (2)% or higher than the regional amount Y/N:	ıt?
3. Were all allocated funds used for legal assistance? Y/N:	
a. If yes, approximately how many weeks after the start of the fiscal year, July 1, 2018, it take before legal funding ran out?	bit
ANSWER:	
4. Does your AAA allocate any funding other than Title III-B legal assistance funds for legal service a. If yes, please explain	s?
E. Targeting 60/60+ persons in the greatest need	
How do legal service providers serve:     a. low income 60+ persons:	

b. racial minorities:
c. 60/60+ persons with limited English proficiency
d. 60/60+ persons residing in rural areas
d. isolated 60/60+ persons

#### VI. DOCUMENTS

A. Thank you for your responses. Please electronically mail or forward via United States postal mail, a copy of this self-assessment tool in addition to copies of your most recent monitoring report for all legal service provider(s) in your region. Please note electronic mail is the preferred method of receipt but not required.

E mail: misty.piekaar@dhhs.nc.gov Mail: Misty L. Piekaar-McWilliams

NC DHHS

Division of Aging and Adult Services

2101 Mail Service Center Raleigh, NC 27699-2101